

**CATEGORY 17  
MOST INNOVATIVE USE OF TECHNOLOGY FOR LOYALTY  
  
ENTRY FORM**

**ENTRY CONTACT INFORMATION:**

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| **Company name:** |  |
| **Contact name:** |  |
| **Job title:** |  |
| **Business email:** |  |
| **Telephone number:** |  |
| **Company logo:** |  |
| **Permission to enter the Loyalty Awards:  (Signature)** |  |
| **Signed by: (Name & Surname)** |  |
| **Role:** |  |
| **Date:** |  |

**SUMMARY:**

This award will be awarded to the brand which delivers a loyalty initiative where technology has played a pivotal role in enhancing its overall loyalty offering for their customers. Innovation in technology for loyalty will be assessed.  
  
**Please ensure your entries address the below criteria:**

* A better customer experience within loyalty and stronger personalisation via AI technology
* An enhanced overall loyalty eco-system for brand, customers and other stakeholders (e.g. programme partners, etc.)
* Integrated payment/loyalty/digital wallet capability
* Any loyalty industry "firsts" through technology

**What we require:**

* Entry contact information
* 1 Page executive summary
* Submission (max 3 pages)
* Supporting evidence files (max 5 items)

**Entry fees:**A fee of R1 950 (ex VAT) is charged per category entry. Once you have submitted your entry, an invoice will be emailed to you. All entry fees must be paid in full before 15 July 2022.  
  
**All entries must be emailed to: info@southafricanloyaltyawards.com**Should your file sizes be too big for email, please share via dropbox or wetransfer**.  
  
AGENCY SUBMISSIONS (On behalf of clients)**  
If you are an agency and entering the awards on behalf of your client, you will need permission and sign-off from your client to enter their details for the awards. We require the signed agreement to accompany your entry. Please download the agency agreement [**here.**](25e83c_714585815cfb419fac6f40bc0437dbcf.pdf)

**EXECUTIVE SUMMARY:**

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| **PROGRAMME AND TECHNOLOGY DESCRIPTION:** |
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| **RESULTS ACHIEVED:** |
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**THE NEXT 3 PAGES MUST HIGHLIGHT THE ACHIEVEMENTS IN THE FOLLOWING DELIVERABLES:**

* A better customer experience within loyalty and stronger personalisation via AI technology
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| **A better customer experience within loyalty and stronger personalisation via AI technology:** |
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| **An enhanced overall loyalty eco-system for brand, customers and other stakeholders (e.g.: programme partners, etc.)** |
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| **Integrated payment/loyalty/digital wallet capability:** |
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| **Any loyalty industry "firsts" through technology:** |
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**SAVING CRITERIA:**

Once the above entry information has been completed, your files and supporting documentation must be saved in the following format when submitting your entry please:  
  
**file name** = category#-programmename-brandname.doc  
e.g. CATEGORY1-ROYALREWARDS-ROYALHOTEL.doc  
  
Once you have saved all your files in the correct format, simply enter by emailing: [info@southafricanloyaltyawards.com](mailto:info@loyaltyawardssouthafrica.com)

If your file sizes are too big, simply send it to us via dropbox or wetransfer.  
  
**CONFIDENTIALITY:**To view our confidentiality agreement that has been signed by all judges and South African Loyalty Awards employees, please [**click here**](25e83c_184225022b8441a1bb0aca3d7ad7332e%20(2).pdf)**.**

**HAVE ANY QUESTIONS?**

Please call us on **021 715 8619** or email [info@southafricanloyaltyawards.com](mailto:info@loyaltyawardssouthafrica.com) and we will gladly assist!